

Appendix K

Community Health Center of Lubbock External Needs Assessment

Community Health Center of Lubbock, Inc.

Results from Needs Assessment Meeting October 13, 2004

Perinatal

Top Needs:

1. Funding and services
2. Prevention including basic care
3. Case Management

Current Needs/Issues:

Access to delivery sources, data collection, effective collaborations

Resources Identified:

Presbyterian Center Women's Center, Storks nest, Success by Six, TTUHSC, Great Expectations, New Directions, TDH case Management Coalition, Medicaid Case Management, march of Dimes, Parenting Cottage, Citibus/Cab Companies, WIC, Covenant Counseling, Social Services, Television.

Pediatric

Top Needs:

1. Obesity- Nutrition, Exercise
2. Mental Health Issues
3. Dental

Current Needs/Issues:

Access to resources, anticipated changes in Medicaid enrollment

Resources Identified:

LISD, Covenant Dietician, infant medical health group, new Presbyterian clinic, Lion's Club, Covenant Clinic for dental

Adolescent

Top Needs:

1. Teen pregnancy and STDs (chlamydia, gonorrhea, etc.)
2. Need for education on prevention and healthy lifestyle choices
3. Mental health issues

Current Needs/Issues:

Minors and tobacco, healthy lifestyle behaviors, increase in HIV among teens

Resources Identified:

TDH Region 1 resource Center, HIV Clinic, Contact Lubbock, Lubbock County Health Department

Adult

Top Needs:

1. Home repairs and maintenance
2. Medication Assistance
3. Education on healthcare and prevention

Current Needs/Issues:

Transportation to doctor's appointments, lost insurance

Resources Identified:

Health fare Friends, Citibus, Promotoras, Ancillary Services, RX Neighborhood house, Quaker Ave. Church of Christ, PCI Dental Clinic, catholic Family Services, Comprehensive Energy Assistance program, Energy Crisis Component, Community Development

Geriatric

Top Needs:

1. Dental Assistance
2. Transportation to Senior Center
3. Need location for Widowers & Widows

Current Needs/Issues:

Medical assistance, utility assistance, dental (dentures), transportation, vision, assistance around the house, food resources, chronic disease (CVD, HTN, diabetes, etc.) prevention, annual checks, eating habits, exercise, mental health

Resources Identified:

Lubbock State School Senior program, Catholic family Services, Church based-community oriented organizations

Homeless

Top Needs:

1. Funding-coordination of services
2. Central referral service
3. Transportation

Current Needs/Issues:

Need for funding for case management (MHMR), street outreach

Resources Identified:

South Plains Food Bank, First united Methodist Church, Salvation Army, Interfaith Hospitality, WPS, Central Lubbock Church of Christ, Contact Lubbock, St. John's Methodist Church, University Interns, CFS, Promotoras, PCI, Church of Christ

Mental Health

Top Needs:

1. Affordable counseling
2. Inpatient units are closing
3. Covered diagnosis limited through MHMR

Current Needs/Issues:

Education of primary care providers, housing, dental, transportation, coordination of care between agencies/clients, electronic medical record

Dental

Top Needs:

1. Oral health education & prevention (pregnant women, parents of small children, diabetics)
2. Extent of services for adult & geriatrics (emergency, dentures, restorative)
3. Shortage of Medicaid providers

Current Needs/Issues:

Innovative ways to decrease dental fees, low reimbursements, problem of no-shoes, problems with families

Resources Identified:

Presbyterian Dental Clinic, Covenant Dental Clinic (children only), CFS, SPAG

Obesity

Top Needs:

1. Education (media)
2. Maintain Healthy Lubbock Coordinator
3. Multifaceted public initiative accessible to all segments of the population

Current Needs/Issues:

Education for the population on the issues surrounding obesity, public initiative including a gymnasium in North east, East and South East Lubbock, swimming pool fitness programs for summer, lighted walking trails around playa lakes, access to school tracks in the evening, prescriptions for walking and exercising, agencies specific to disease, baseline data.

Resources Identified:

PTA, Boys and girls Clubs, South Plains Food Bank, TDH, Neighborhood Association